

A truly unique Slovak Success Story:  
**Resco** enables the work of the  
UN Refugee Agency worldwide



**resco.net**

**UNHCR**  
The UN Refugee Agency

# Resco mobile technology is a “game changer” for the UN Refugee Agency

- Since 2017, the UN Refugee Agency (UNHCR) has used the **Resco Mobile application** for completely offline Refugee registration.
- Refugee personal information is collected via this app, and then synced back to the UNHCR’s global refugee database once the team returns to areas with internet access.
- This offline app was built in just a few months – not only saving time and data costs, but offering a way to register Refugees at a much, much faster rate. This one-of-a-kind solution helps UNHCR provide Refugees with more comfortable and efficient services in extremely stressful crisis situations around the world.



# What a “typical” day at the office looks like for a Resco User at UNHCR:



All equipment (tables, chairs, computers, diesel generator, etc.) brought in trucks from local UNHCR office hours away.

**Rapid Application (“RApp”)**  
-customized version of **Resco Mobile** on Windows laptop devices

UNHCR Registration Officer registering Refugees by using **Resco** on his computer

**RESCO IN CAMEROON  
IN SUPPORT OF UNHCR  
3-9 MARCH 2019**



# March 2019: Resco accompanies UNHCR for the first deployment of Resco in Cameroon



- For one week, Resco experts helped train UNHCR registration officers and ensure all the technology was working properly.
- Then we went out into the field and registered Refugees with Resco technology – at completely offline, disconnected sites!

# Successful deployment of the Resco Mobile solution in Cameroon



## Village of Mobe

2 hour drive from local office  
No electricity or infrastructure

12 families registered in Resco app in one session  
All photos/data successfully captured



## Timangolo Refugee Camp

3 hour drive from local office  
No electricity or infrastructure

20 infants registered in Resco app in one session  
All photos/data successfully captured

## Read more about Resco & UNHCR's partnership

**Denník N:** <https://dennikn.sk/1429705/slovenska-aplikacia-pomaha-utecencom-na-celom-svete/>

**UNHCR:** <https://www.unhcr.org/blogs/unhcr-renew-its-registration-and-identity-management-tools-in-angola/>

**Resco:** <https://blog.resco.net/2019/03/14/africa-with-un-refugee-agency-takeaways/>